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- A. Al Cardoza has been giving us specifics as to what he requests us to do with these engines.
- Q. What have those specifics been? What has he been telling you to do with the engines?
- A. Either replace the flywheel housing or repair the front engine cover leaks.
- Q. How would you repair the front engine cover leaks? Has he been giving you specifics to repair it?

 Or is there just a set procedure for doing so?
- A. Actually, there are set procedures that are obviously there. And obviously we have to follow those.
- Q. Has he been telling you to patch any of the engines or flywheel housings or flywheel housing bolts or any components?
- A. There was a unit here, yes, that was patched.
- Q. Is patching sufficient for these types of problems that you've been seeing in Trans-Spec's C-12 engines?
 - MR. GRUNERT: Object to the form.
- A. Unfortunately so, not in the engine that was here, no.
- Q. Do you know why Al Cardoza told you to simply patch the engine?

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Kevin G. Holmes

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I do believe there is a disk, yes.

- Q. Okay. You said that cost consideration was a factor, you thought, in that decision. Could you explain what you meant by that?
- A. Again, an engine bell housing or flywheel housing repair would be in the vicinity of maybe \$3,000, \$3500 between parts and labor, as opposed to an engine replacement which would be in excess of \$20,000.
 - Q. How much would patching cost?
- A. Again, the patching would encompass -- probably be about that 32 to \$3500.
- Q. Okay. From what you've seen, is there a permanent fix for Trans-Spec's types of problems with the engines?

MR. GRUNERT: Object to the form and competence.

- A. Other than replacement, as I mentioned earlier, no.
- Q. Okay. Does Caterpillar ever authorize a dealer such as Tri State to make a repair pursuant to a warranty and then subsequently refuse to pay it?
 - A. Yes.
 - Q. Could you tell me about that.
- A. Actually, we've -- we have had claims that we have been authorized to perform and we do get charged

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

CIVIL ACTION NO. 04-11836-RCL

TRANS-SPEC TRUCK SERVICE, INC. d/b/a TRUCK SERVICE, Plaintiff	
vs.)
CATERPILLAR INC. Defendant)
)

PLAINTIFF, TRANS-SPEC TRUCK SERVICE INC., d/b/a TRUCK SERVICES, AMENDED ANSWERS TO CATERPILLAR INC.'S FIRST SET OF INTERROGATORIES

The plaintiff, Trans-Spec Truck Service, Inc. ("Trans-Spec") answers the below interrogatories as follows:

GENERAL OBJECTIONS OF SPECIFIC APPLICABLITY

- 1. These answers to interrogatories are qualified by the objections specifically asserted herein and the answers do not constitute a waiver of any objection asserted.
 - 2. Trans-Spec reserves the right to supplement these responses in a timely manner.

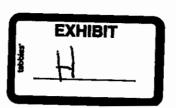
INTERROGATORIES

INTERROGATORY NO. 1

Identify every person whom you expect to offer expert testimony on your behalf at trial and, as to each such person, state the subject matters on which he or she will testify, state the substance of the facts and opinions to which he or she will testify, and summarize the grounds for each opinion to which he or she will testify.

ANSWER NO. 1

Trans-Spec has not determined which experts, if any, it will call at trial and reserves the right to supplement this answer in a timely fashion.



INTERROGATORY NO. 10

Describe comprehensively and in detail the basis for your contention that Trans-Spec's purported claim to recover incidental and consequential damages, damages for loss of use, and costs of additional service employees [as to which see ¶42 of the amended complaint] is not barred by the exclusion of incidental and consequential damages contained in the written warranties Caterpillar gave with respect to the engines and in the extended service contract of which a copy is attached as Exhibit C to the amended complaint.

ANSWER NO. 10

Trans-Spec objects to this interrogatory as it poses a question of law. Without waiving and subject to this objection, Trans-Spec states that on multiple occasions, Caterpillar orally waived any such exclusion, including during meetings with Trans-Spec on June 9, 2004 and in or around August 2004.

On June 9, 2004, Cardoza orally extended Caterpillar's warranty on the Trans-Spec C-12 engines until June 21, 2005. Guidotti also attended this meeting, which was held at Milton-CAT's facility in Milford, Massachusetts; was present at Cardoza's representation; and, agreed with it. Guidotti further represented that the problems with the C-12 engines were not Trans-Spec's fault and that Caterpillar would make Trans-Spec whole.

In August 2004, Schoening again orally extended Caterpillar's warranty on the Trans-Spec C-12 engines until June 21, 2005 at a meeting with Howard and Barton held at Milton-CAT's facility in Milford, Massachusetts. Schoening reiterated Guidotti's representation at the June 9, 2004 meeting that the problems with the C-12 engines were not Trans-Spec's fault and that Caterpillar would make Trans-Spec whole. Cardoza attended this meeting.

Additionally, Calderbank and Cardoza have made "off the record" representations to Trans-Spec that Trans-Spec would be made whole for the damage it has suffered as a result of the defective C-12 engines.

INTERROGATORY NO. 11

Describe comprehensively and in detail the basis for your contention that Trans-Spec's purported claim for alleged breaches of implied warranties are not barred by the disclaimers of all implied warranties contained in the written warranties Caterpillar gave with respect to the engines and in the extended service contract of which a copy is attached as Exhibit C to the amended complaint.

ANSWER NO. 11

Trans-Spec objects to this interrogatory as it poses a question of law. Without waiving and subject to this objection, Trans-Spec states that on multiple occasions, Caterpillar orally waived any such exclusion, including during meetings with Trans-Spec on June 9, 2004 and in or around August 2004.

On June 9, 2004, Cardoza orally extended Caterpillar's warranty on the Trans-Spec C-12 engines until June 21, 2005. Guidotti also attended this meeting, which was held at Milton-CAT's facility in Milford, Massachusetts; was present at Cardoza's representation; and, agreed with it. Guidotti further represented that the problems with the C-12 engines were not Trans-Spec's fault and that Caterpillar would make Trans-Spec whole.

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Additionally, Calderbank and Cardoza have made "off the record" representations to Trans-Spec that Trans-Spec would be made whole for the damage it has suffered as a result of the defective C-12 engines.

INTERROGATORY NO. 12

Describe with specificity the "particular purpose" for which you allege Caterpillar impliedly warranted the engines would be suitable, and describe comprehensively and in detail all documents and other information Caterpillar had when it contracted with Sterling to sell Sterling the engines that (a) gave it reason to know of that particular purpose and (b) gave it reason to know Sterling was relying on Caterpillar's skill or judgment to select or furnish engines that were suitable for that particular purpose.

ANSWER NO. 12

Trans-Spec objects to this Interrogatory in that it cannot make any representations as to what documents Caterpillar received from Sterling nor can Trans-Spec make representations regarding the contents of Caterpillar's files. Without waiving and subject to this objection, Trans-Spec states that it is a common carrier for hire, regulated by the Department of Transportation, in the business of transporting general commodities and bulk items including but not limited to oil, aggregate, processed materials, petroleum, and liquid asphalt. Caterpillar warranted that the engines would be suitable for these particular purposes. Caterpillar was well acquainted with Trans-Spec's business, applications, and services due to an ongoing business relationship between the two companies dating back to 1986. From that time, Caterpillar wanted to sell engines to Trans-Spec and Trans-Spec obliged them for fourteen years.

Caterpillar further learned about Trans-Spec's business operations because Trans-Spec purchased the first FLC112 Freightliner truck that had a Caterpillar 3176 engine integrated into it. Trans-Spec agreed to let Caterpillar conduct performance testing on this truck, as part of its research for future development, in 1991-1992. Cardoza attended these tests.

Additionally, Caterpillar learned about Trans-Spec's business operations through its close contact with Trans-Spec personnel as part of its ongoing business relationship with Trans-Spec. For example, in or around 1996, Caterpillar invited and paid for Lind to attend the introduction

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	Vol. Pages 1 - 156 Exhibits 1 - 8	e 1	1 2		PROCEEDINGS THE VIDEOGRAPHER: We are now on the record.
614	UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS		3		The date is May 10, 2005. The time is approximately 9:37 a.m.
	TRANS-SPEC TRUCK SERVICE, INC. d/b/s TRUCK SERVICE, Plantiff vs. CATERPILLAR, INC., Defendant		5 6 7 8 9 10 11 12 13		We are located at the offices of Campbell, Campbell, Edwards and Conroy in Boston, Massachusetts. The Defendant in the case of Trans-Spec Truck Services, Incorporated, d/b/a Truck Service versus Caterpillar, Incorporated, Civil Action No. 0411836 RCL. We will now take the audio-visual deposition of Mr. Ralph Lind. My name is William Barton of In Court Technologies, Boston, Massachusetts, and I am the videographer for this deposition. The stenographer is
	AUDIO-VISUAL DEPOSITION of RALPH A. LIND, JR., a witness called by and on behalf of the Defendant, pursuant to the provisions of the Federal Rules of CMI Procedure, before Heather S. Cruz, a Registered Professional Reporter and Notary Public in and for the Commonwealth of Massachusetts, at the offices of Campbell, Campbell, Edwards and Convoy, One Constitution Plaza, Boston, Massachusetts, on Tuesday, May 10, 2005, commencing at 9:37 a.m. C.J. REPORTING AS Colonial Drive, Unit No. 7 Andover, Massachusetts 018:10 (978) 409-9090/fax (978) 409-9091 www.cjreporting.com		14 15 16 17 18 19 20 21 22 23 24		Heather Cruz of C.J. Reporting. At this time the attorneys will introduce themselves for the record. MR. GRUNERT: My name is John Grunert with the firm of Campbell, Campbell, Edwards and Conroy. I represent the Defendant, Caterpillar, Inc. MR. SAMITO: Christian G. Samito of Donovan Hatem, LLP. I represent the deponent, Mr. Lind, and the Plaintiff, Trans-Spec Truck Service. THE VIDEOGRAPHER: The stenographer will now swear in the witness.
	Pag APPEARANCES: DONOVAN HATEM, LLP By Christian G. Samito, Esquire Two Seaport Lane Boston, Massachusetts 02210 On behalf of the Plaintiff CAMPBELL, CAMPBELL, EDWARDS & CONROY By John A.K. Grunert, Esquire One Constitution Plaza Boston, Massachusetts 02129 On behalf of the Defendant Also Present: William Barton, Videographer In Court Technologies One Constitution Plaza Boston, Massachusetts 02129 Also Present: Joseph Howard Also Present: Joseph Howard		1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 20 21 22 23 24	A Q A Q A Q A	RALPH A. LIND, JR., having been satisfactorily identified by a Massachusetts driver's license and duly sworn by the Notary Public, was examined and testified as follows: MR. GRUNERT: The parties have agreed that we're going to have the usual stipulations, except that the witness is going to read and sign the transcript. So objections except to the form of the question are reserved until the time of trial. Motions to strike are reserved until the time of trial. Notarization of the witness' signature is waived. EXAMINATION BY MR. GRUNERT: State your full name, please, sir. Ralph Andrew Lind, Junior. Have you had your deposition taken before? I don't know. I don't think so. Not for this, but. Have you had the misfortune on any earlier occasion to sit in a room like this with a stenographer and have attorneys question you under oath and have your testimony taken down stenographically? Yes. What was the occasion for that? I don't remember. Was it
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	8 9 0 1 2 2 3		1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	Q	Do you remember who the plaintiff in that case was? No. Do you remember who it was who took your deposition? No. Were you represented by an attorney at that deposition? I don't remember. It was years ago. What's your address? 2 Mason Road, Milbury, Mass. Are you married? Yes. Children? Yes. Are you employed? Yes. Who is your employer? London Taxis of North America.

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1		serviceability. How easy was it to work on the truck.	1		hauling?
2		Because the truck is down for as long as it needs to be	2	Α	Fire marshall permits. Numerous permits, yes.
3		serviced. So the faster you can get it fixed and back	3	Q	Where were where would those types of documents be
4		on the road or serviced and back on the road is what I	4		kept at Trans-Spec?
[5	_	was concerned with.	5	Α	Copies of them were in my desk or in my filing cabinet
6	Q	Okay. Were there particular characteristics of these	6		in my office. And the original was kept with the
7		trucks that you were concerned with from a perspective	7		truck. Or a copy was with the truck and one was kept
8		of serviceability? Were there particular features that	8		at the registry or whoever issued the permit; fire
10		you told Mr. Medbery you needed on these trucks in order to make them adequately serviceable for what you	9	_	department, registry, so on.
11		knew Trans-Spec's needs were?	11	Q	As the years passed, would those various permits and slips of various types, documents, would they be stored
12	Δ	As far as features, no. Component locations, yes.	12		somewhere at Trans-Spec?
13		Okay. And were there specific components that you were	13	Δ	I think I only kept them for a year. Because I would
14	*	concerned about?	14	^	copy them over for the next year and make any changes I
15	Α	Yes,	15		needed to be done and then throw the other ones away.
16	Q	Which specific components were you concerned about?	16	Q	So as they expired?
17	Α	Battery location. Battery and cable location. Air	17	Α	Threw them away.
18		drier. Fuel filter location. Basically all the	18	Q	You just dump them?
19		service needs. Everything that required a basic which	19	Α	Yes. Dump the ones in the truck. I don't know if I
20		on the A Service Sheets. Every component that had to	20		actually got rid of the ones that I had in my office.
21		be checked on and serviced, I was concerned with where	21	Q	Okay. When Trans-Spec's trucks were hauling aggregate
22		it was located and its accessibility to a technician.	22		or asphalt or various materials that were hauled in the
23		My specifications weren't based on that sheet	23		dump trailers, would scale tickets be generated in
24		you got in your hand.	24		order to determine how much material had been
\vdash			 		
		Page 62			Page 65
1	Q	Were there some power take-offs? How many power	1		delivered?
2		take-offs from the transmission on these trucks were	2		Scale tickets you mean I generate?
3		there?	3	•	No. No. I assume that the trucks
4		Depended on the truck.	4	Α	Getting back into the documents the driver had. No. I
5	Q	So on these 22 Sterling trucks, some of them had more	5		don't know what the driver had for documents other than
6 7	٨	power take-offs than others? Some had two, some only had one.	6 7	_	the driver's inspection report. Okay.
8		Do you know why some had two while some only had one?	8		I could guess, yes, but because I've seen scale houses
وا		Because some trucks did multiple duties. They worked	وا	^	at different locations, but I've never dealt with the
10		on dump trailer and tanker.	10		scale tickets.
111	0	So the ones that had tanker plus dump trailer had two	111	0	Getting back to the process of specing the Sterling
12	•	power take-offs?	12	•	trucks that were involved in this case. Did you have
13	Α	Yes.	13		any discussions particularly with Mr. Medbery
14	Q	Do you remember which trucks it was that had two power	14		concerning the C-12 engines?
15	-	take-offs?	15	Α	I don't think so. I don't know. Maybe as far as
16		No.	16		serviceability. But I don't remember a specific
17	Q	Do you remember how many of the trucks were used for	17		conversation.
18		those dual purposes as distinct from just delivering	18	Q	Did you have any conversations with him concerning the
19		fuel?	19		fly wheels or the fly wheel housings?
20	A		20		Not that I know of.
21 22	Q	The trucks that were equipped to handle a dump trailer, do you know about how much of their time was spent	21 22	Ų	In connection with the process of specing these trucks, did you have any conversations with Mr. Calderbank?
23		hauling aggregate or other material in a dump trailer	23	^	Only as far as my recollection of Boca Raton. I don't
24		as contrasted with hauling fuel?	24	^	remember any specific conversations I had with him.
		as condusted with indusing raci.	<u> </u>		remember any specific conversacions 2 nau mar min.
		Page 63			Page 66
1	Α		1	0	In connection with specing the Sterling trucks involved
2	^	know what they were doing.	2	*	in this case, did you have any conversations with
3	0	Were the trucks that were equipped to handle a dump	3		Mr. Cardoza from Southworth-Milton?
4	*	trailer used for that purpose more during the warm	4	Α	Some conversations I believe.
5		months than during the winter months?	5		What conversations did you have with Mr. Cardoza in
6	Α		6	•	connection with specing these trucks?
7	Q	Were they used for that purpose principally during the	7	Α	I don't know if it was actually in specing the trucks,
8		warm months?	8		more as it was the ability of the engine as far as
9		Dump trailer, yes. Mostly in the summer.	9		horsepower and torque ratings.
10	Q	Okay. My question was pretty unclear. The trucks that	10	Q	Tell me what you remember about the conversation or
11 12		were equipped to handle a dump trailer, during the	11		conversations you had with Mr. Cardoza in connection
13		summer months, was hauling aggregate and other material in a dump trailer what they were mostly used for during	12 13	٨	with these Sterling trucks. I don't really remember specific conversations. I know
14		the summer?	14	٨	we talked about the engines. Their ability. The
15	Α	Yes.	15		horsepower ratings. The torque ratings. What they
16		And then during the winter months they would be	16		were suppose to be able to do. I don't remember the
17	•	switched over to fuel delivery?	17		actual conversations.
18		To tanker. Yes.	18	Q	Other than the torque ratings and the horsepower
19	Q	You mentioned early on when we were talking about the	19		ratings, what do you remember Mr. Cardoza telling you
20		documents that you prepared, you mentioned weight slips	20		about what the engines were suppose to be able to do?
21		or overweight slips?	21		I don't. I don't remember.
22		Yes,	22	Q	
23 24	Ų	And I take it that you also filled out other paperwork for various types of permits that were necessary for	23		ratings, horsepower? Uh-huh. Yes.
~		tor turnous types or permits that were necessary for	44	А	Off-Hurr, 103.

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	_	Page 67			Page 70
1 2	Q	And you remember that you talked with him about other	1	-	
3	Δ	things, but you simply don't recall what was said? Correct. I talked to Al a lot and about many different	3	A	Minuteman Trucks. Do you remember who was there from Sterling?
14	^	things, and I can't remember what we talked about.	4		I don't know his name. I could picture the guy but I
5	Q	Did you talk with anyone other than Mr. Cardoza from	5		don't know his name.
6		Southworth-Milton during the process of specing out the	6		Did you make any notes at that meeting?
7		Sterling trucks?	7	A	
8		No. Did you talk with anyone from Caterpillar in the	8 9	Q	What was the purpose of that meeting? We were going to see the truck come off the line and
10	~	process of specing out these trucks?	10	^	make any changes at the end of the line that we thought
11		Not that I remember. No.	11		would benefit serviceability of the vehicle.
12	Q	What discussions do you remember having with Mr. Howard	12	Q	So you actually saw a truck that met the specifications
13		in the process of specing out these trucks?	13		that Trans-Spec had given Sterling, you actually saw a
14 15	^	We talked a lot about the trucks and what he thought. These trucks were suppose to be the last truck, the	14 15	Δ	truck of that type fully assembled? We saw a truck that they thought would meet our
16		right truck for our job. And we spent a lot of hours	16		specifications. I believe it was one of our trucks.
17		talking about many things. Drive shafts and rear	17	Q	And did you inspect it after it came off the end of the
18		axils. The engine in particular. We thought it was	18		assembly line?
19 20		the right engine. The cab design. The doors. Mirrors. Everything. We talked about a lot of things.	19 20	Q	Yes. Did you have any changes that you requested?
21		Cruise control.	21	-	
22	Q	When you spoke when you spoke with him about the	22		
23	_	rear axil, what was the discussion on that subject?	23	Ā	
24	Α	Well, we had Rockwell rear axils in our Freightliners	24		believe battery location and battery cable length.
	_		1		
,		Page 68	١.		Page 71
1 2		which were an all-wheel drive. They had an inter-axil lock and we decided he decided that to go with an	1 2		Keep going back to those because I remember those specifically were one of my complaints.
3		anti-lock braking traction control system or something	3	0	Were there any other changes that were requested either
4		to that effect, and it was a simple conversation as to	4	•	by you or by Mr. Howard?
5		eliminating the axil lock on the Sterlings because we	5		I don't remember any others.
6		saw what kind of damage they could do in the	6	Q	Were there any particular features of the trucks that
8		Freightliners when the driver didn't know how to use it. So specifically. And stuff like that.	7 8		Trans-Spec had ordered that were discussed at that meeting other than the air drier location and the
ğ	Q	What do you remember talking with him about so far as	9		battery location and the battery cable length?
10	_	the drive line was concerned?	10	Α	I don't remember.
11	Α	I know he chose to go with a Spicer. I believe a	11	_	Was there any discussion of the engine?
12		Spicer drive line over the Rockwell drive line or the Meritore drive line because of Merko Bigward's	12 13	A Q	
14		recommendations.	14	Ā	
15	Q	Because of?	15		Was there any discussion of the design of the frame?
16	Α	Merko Bigward. A Meritore rep. He didn't recommend	16		I don't know. Might have been. See, I was more
17		his drive line. He recommended actually his	17		concerned with the serviceability of the vehicle. I
18 19	O	competitor. And the person's name is Merko Bigward?	18 19		don't know what he talked about. I didn't discuss with anybody anything other than the serviceability of the
20	Ã	Yes.	20		truck and what I thought would make it easier for me to
21	Q	Is Merko Bigward the person that Jay Howard dealt with	21		service. You're getting into components, and I wasn't
22		in connection with choosing a Meritore transmission?	22		involved in the components per se.
23 24	Ā		23	Q	There was no discussion of fly wheels or fly wheel
24	Q	Do you know where Mr. Bigward operates out of?	24		housing, I assume?
		Page 69			Page 72
1	Α	No. I don't think he's our rep anymore in	1	Α	Not by me.
2	_	Massachusetts.	2	Q	
3	Q	Did you accompany Mr. Howard to a meeting up in Saint Thomas, Ontario concerning these trucks?	3	Α	
5	A	Yes, I did.	5		MR. GRUNERT: I'm going to show him this document.
6		Is that the only meeting that you attended with	6		MR. SAMITO: Is it in this packet that you
7	•	Sterling representatives in connection with specing	7		gave me?
8		these trucks?	8		MR. GRUNERT: Yes, it is.
9 10	A	The only meeting. I believe it is. I don't remember any others.	9 10		MR. SAMITO: Do you know where, so I could follow along?
11	Q	Apart from that meeting, did you talk with any people	11		MR. GRUNERT: Probably right on top.
12	•	from Sterling concerning these trucks during the	12		MR. SAMITO: Okay.
13		process of specing them?	13		THE VIDEOGRAPHER: Could I change tapes at
14 15		Other than Don Medbery? Don Medbery works for Minuteman, right?	14 15		this time? MR. GRUNERT: Sure. This is a good time.
16	A		16		THE VIDEOGRAPHER: The time is approximately
17	Q	How long did you spend in Ontario with Sterling?	17		11:28. We are off the record for a tape change.
18	Α	I believe we were there two days. I'm not 100 percent	18		(Off the record.)
19 20	Q	sure. Was anyone from Southworth at that meeting?	19		THE VIDEOGRAPHER: We are on the record. The
21	_	I don't remember.	20 21	0	time is approximately 11:29. Mr. Lind, let me show you a sample document from a
22	Q	Was anyone from Caterpillar at that meeting?	22	*	mound of documents that I recently obtained from
23	Α	I don't remember. I remember me, Jay, Don Medbery and	23		Minuteman Trucks.
24		I believe Dick Witcher.	24		As a result of your work at Minuteman Trucks,

_			_		
		Page 121	1		Page 124
1		I don't remember, I didn't know that was dropped off by	1		suitable for Trans-Spec's business purposes?
2		Colony, but we did have a truck dropped off that we examined and I went over that truck.	2	_	MR. GRUNERT: Object to the form. You can answer.
4	0	Do you remember you don't remember who dropped it	4	Ą	
. 5	¥	off?	5		Did Mr. Cardoza show you that the C-12 was suitable for
6	Α	I don't.	6	•	80,000 gross commercial weight vehicles in New England?
7	Q	But an AT-9513 was dropped off at some point?	7	Α	80,000 vehicles?
8	Α		8		80,000 gross commercial weight vehicle.
9	_	And you examined it?	9		The gross commercial weight rating, yes.
10	A		10	Q	What did Al Cardoza say about serviceability of the
11 12		What did you think of it?	11		trucks? I don't remember talking to him about serviceability.
13		I thought it was a nice truck, one that we could use. Do you remember what kind of engine it had?	13	^	I knew how to service a truck, so I didn't really talk
		It had a I think it had a C-12 in it.	14		to him about stuff like that.
		Did you examine the engine?	15	Q	Well, you said earlier that that was one of the main
		Yes, I did.	16	_	concerns that you had in terms of serviceability of the
		What did you think?	17		engines. Did you discuss that at all with Al Cardoza?
	Α	I thought it was, again, I thought it was the right	18	A	
19		engine. It looked like that truck looked like	19	Q	You didn't. Okay. Do you recall what sort of data the
20 21		something we could work with. It would do what we	20		documents showed? The computer printeds. It was a graph type document.
	0	wanted. Did you have any complaints about the engine or the	21 22	А	The computer printouts. It was a graph type document that printed out had line graphs that would show
23	V	AT-9513 that you examined?	23		on one side it had horsepower ratings and then grades
	Α	Minor cosmetics and component locations like I stated	24		of the road and then the line would go it was just a
		Page 122			Page 12
1		earlier in the where some things were located on the	1		basic graph that showed you how the truck would react
2		truck I didn't particularly care for. Air driers, oil	2		to certain conditions. Or the engine, not the truck.
3		filters, the battery box locations. But as far as the	3	Q	How long did you spend with Mr. Cardoza plugging in
4		layout of the truck, I thought it was good.	4	-	these various conditions?
5		Who is Don Medbery?	5		In total, I have no idea.
6	Α	I believe he's a salesman he was a salesman for	6		Did it happen at one meeting or was it
7	_	Minuteman Trucks.	7	Α	No. No. It was done it a few times. When Jay
8		When did you first meet Mr. Medbery?	8		when Al would print something out, I would tell Jay
9 10	А	Sometime during the specing, potential purchasing of the Sterlings.	10		what AI come up with and he would try different final drive ratios, transmissions. We were also going for
11	a	Did he speak to you or?	11		fuel mileage, so axil ratios meant a lot. How the
		I spoke to Don quite a few times. I've even been to	12		truck would take off with a load, but it also had to
13		his house and worked on some of his computers, so.	13		get to the right road speed. So it was a lot of
14	Q	What did Mr. Medbery tell you specifically regarding	14		variables.
15		Trans-Spec's truck purchase, outside of the computer	15	Q	Earlier you spoke about a trip to Canada and an
16		conversations, but focused on the truck purchase?	16		examination of the Sterling factory when the trucks
	Α	I only remember him saying he was the salesman for	17		were being built. Did you meet any Caterpillar
18 19		Minuteman Trucks and he was potentially selling the trucks to us. And he basically stopped by our lot for	18 19	٨	employees during that visit? I don't remember a CAT employee.
20		just to let us know he was still around and I don't	20		Okay. I would like to show you a document to mark.
21		remember a lot of the conversations I had with him. I	21	~	MR. SAMITO: I'll show it to you. I don't
22		basically tried to avoid him.	22		have another copy of that.
23	Q	Did Al Cardoza make any representations concerning the	23		MR. GRUNERT: I've got the original. Do you
24		suitability of the C-12 for Trans-Spec's business	24		want to just refer to the deposition
_	_		├		
1		Page 123	1		Page 126
1		applications?	1		MR. SAMITO: We can. Yeah. From I assume
2		Al Cardoza, yes.	2		that you had it.
3		What were those representations?	3		MR. GRUNERT: Rather than mark it.
4	A	As far as the C-12s, he had computer programs that	4		MR. SAMITO: That would be fine if we use
5 6		showed printouts of what the engine was capable of doing. He could do drivability chart or graph of the	5		that. MR. GRUNERT: This is an exhibit that
7		way that the engine would perform in certain	7		actually several exhibits that were marked at the first
8		conditions.	8		day of Mr. Howard's deposition.
9	Q	Was it a Caterpillar specing program that he used?	9		THE WITNESS: Okay. Yes.
10		I believe it was something like that. I don't know	10	Q	If you could turn to the you'll see that the it's
11		exactly.	11		marked Exhibit 4 Howard deposition. The first page is
12	Q	And did he show you printouts?	12		a cover letter from me to Attorney Howe. If you look
13	A		13		at the third page. Do you recognize this document?
14 15	Q A	•	14 15		Yes. What is this document?
16		Did you see him input the data?	16	_	It's an extended it's a warranty basically.
17	Ã	•	17	,,	Extended service coverage warranty document.
18		on numerous occasions changing transmission final drive	18	Q	When did you first see this document?
19		ratios, rear axil ratios, imputing different data to	19	A	· · · · · · · · · · · · · · · · · · ·
20		come up with different startability of the trucks, how	20	Q	
21 22		it would take off from a dead stop with a load and certain road conditions. Degraded the road and stuff	21 22	A	Yeah. I signed it.
23		like that.	23	Q A	- -
24	Q		24	^	signature.
L.	_	,	٦.		•

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              UNITED STATES DISTRICT COURT
                DISTRICT OF MASSACHUSETTS
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 3
     TRANS-SPEC TRUCK
                          )
     SERVICE, INC.,
                          )
 4
               Plaintiff )
 5
                          ) CIVIL ACTION NO. 04-11836-RCL
      vs.
 6
     CATERPILLAR, INC.,
 7
               Defendant )
 8
 9
10
               DEPOSITION OF DONALD MEDBERY, a witness
11
     called on behalf of the Defendant, pursuant to
12
     Federal Rules of Civil Procedure 30 and 45, before
     Camille Palladino-Duffy, Registered Professional
13
14
     Reporter and Notary Public in and for the State of
15
     New Hampshire, at the Marriott Residence Inn, 1
16
     International Drive, Portsmouth, New Hampshire, on
17
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                                                  EXHIBIT
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- 1 for their, you know, for their software for specs,
- 2 specking out a truck.
- 3 Q. All right. Does Spec Pro 1.11 identify
- proprietary Sterling software?
- 5 A. Right.
- Q. And you, as a salesman, had access to that 6
- software --
- 8 A. Correct.
- Q. If you were generating a proposal --9
- 10 A. Uh-huh.
- Q. -- how would you use that software? What inputs 11
- 12 would you make into that software?
- 13 A. What inputs I would use?
- 14 Q. Yes.
- 15 A. Well, first of all, you just call up the standard
- 16 chassis, which is the, you know, the LT 9500, and
- 17 then that would automatically -- everything that
- 18 was standard on the truck would pop up. And then
- 19 you'd start working from there, depending on what
- 20 the customer wanted as far as engines and
- 21 transmissions and rear-ends and suspensions and
- 22 what not, instrumentation and frames. And when
- you do all that, you would just input it in there 23
- 24 and it would automatically convert it over and you

- just print it out.
- 2 Q. When you would input a particular piece of
 - equipment a customer had said he wanted on the
- 4 truck, would this Spec Pro 1.11 program
 - automatically adjust any other equipment on the
- 6 truck to accommodate the new specification you had
- 7 input?

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- 8 A. Well, if you put in an engine, then you would
- 9 get -- if it didn't -- it wouldn't automatically
- 10 supplement the transmission or whatever. It would
- 11 just tell you -- I've worked with a lot of these
- 12 systems in my career so I can't specifically say
 - what Sterling's is now because I try to blank out
- 14 everything that happened at Sterling.
- 15 So what would normally happen would be an
- 16 asterisk or something would come up, or a message
- 17 would come up and say, you know, "horsepower
- 18 exceeds the limits of the standard transmission and you must pick another transmission to go into
- 19 20 that grade," and stuff like that.
- Q. You've worked with a lot of these. I haven't 21
- 22 worked with any of them.
- 23 A. I understand.
- Q. And that's why I'm trying to understand generally

1 how they work.

- 2 This is a proprietary Sterling software that,
- as you enter specifications into the software, it 3
- 4 is designed to alert you to the fact -- or to
- 5 alert you if what you have entered creates an
- issue as to the --
- A. Correct.
- 8 Q. -- as to the standard --
- A. Just --
- 10 O. -- truck?
- A. If there's a non-compliance factor entered there. 11
- 12 Q. Okay. And did you make use of that Sterling
- 13 proprietary software throughout your discussions
- 14 with Mr. Howard with respect to these trucks that
- 15 his company ultimately bought?
- 16 A. Well, we speced it out for what the loads are, so
- 17 we would put the correct specifications in. But
- 18 we would work -- but you got to remember, we also
- 19 worked with the suppliers, the component
- 20 suppliers, like your supplier at Caterpillar,
- 21 Cummins or Detroit, and Fuller transmissions,
- 22 Eaton transmissions or rear ends. And we would --
- 23 the factory would allow you to do so much and
- 24 that's why you have gross, you know, GCW, you

- 1 know, combined gross weight. And then if it got
- 2 beyond that, then you had to get, you know,
- 3 approval by engineering.
- 4 Q. Did you, yourself, have any communications with
- 5 Southworth-Milton in connection with Mr. Howard's
- purchase of these trucks? 6
- A. Well, that's a common thing that happens. The
- 8 engine supplier, transmission people, whatever,
- 9 whatever it was that was going to go into a truck
- 10 and when an order for 22 trucks comes up, they are
 - all around there sniffing at your door.
- 12 So, I mean, they all want the business, so
- 13 they come up with their recommendations and then
- 14 they, obviously, you send them down to see
- 15 Mr. Howard because he's buying the truck and let
- 16 them all do the battle on the battle ground down
- 17 there and you sit back and watch it until the
- 18 smoke clears.
- 19 Q. Did --

11

- 20 A. And then you end up with a set of specs.
- 21 Q. Who from Southworth-Milton do you remember talking
- 22 to about this particular transaction?
- 23 A. A very, very knowledgeable guy named Harry
- 24 Calderbank.

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O. What do you remember Harry Calderbank telling you

- 2 and what do you remember telling Harry Calderbank?
- 3 A. I'm sure we had several conversations because we
- didn't only talk about Mr. Howard's trucks, we
- 5 talked about many, many trucks. Conversations
- 6 always went the same way. Just want to make sure
- 7 that what we prepared would do the job for the
- 8 application. That's what our job is.
- 9 Q. Well, tell me in a little more detail what you
- 10 mean by that?

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- 11 A. Well, if you, obviously, not only Harry Calderbank
- 12 was involved, you have a regional representative
- 13 from Caterpillar factory as Cummins does and
- 14 Fuller does, and all of them, and they get
- involved when the number gets up. Even they get
- 16 involved sometimes when it's only onesies or
- 17 twosies, because you want to make sure you're not
- 18 getting out of the box.
- 19 Q. I'm going to ask you about the people from
- 20 Caterpillar that you dealt with in a minute, but
- 21 what I want to find out is your best memory of the
- 22 discussions that you had with Mr. Calderbank
- 23 concerning this transaction.
- 24 A. Well, Mr. Calderbank had a -- also had a

computer-generated specifications and it came

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- 2 directly from Caterpillar. And he would run that
- 3 specs off so that I could input them into my
- 4 specifications so that we have the correct engine
- 5 application and for torque and horsepower for the
- 6 proposed application that it's going to be
- 7 introduced into.
- 8 Q. So, I take it then, that Mr. Calderbank provided a
- 9 document to you that contained various parameters
- 10 for the engines that he was talking with you
- 11 about?
- 12 A. Everything. It would be fuel economy, it would be
- 13 road speeds, gradibility, miles per gallon, just
- 14 about anything you'd want to know before so that
- 15 you know that when you bought it, you know what
- 16 you got.
- 17 Q. Do you remember, other than fuel economy, road
- 18 speed, gradibility, miles per gallon, what other
- 19 information he gave you about the engine?
- 20 A. Well, I can only say that every engine
- 21 representative, including Mr. Calderbank, was
- 22 always exuberant about what their engine would do.
- 23 It was always better than the other guys. So,
- 24 that's what you have to do because that's what you
- 32

- have to believe in.
- 2 Q. Being a salesman yourself --
- 3 A. I understand that. And he was very, very
- 4 thorough. Harry Calderbank was a very, very
- 5 thorough guy. He was knowledgeable and very -- he
- just didn't want to do the wrong thing. I mean,
 he was very conscientious. Still is to this day,
- 8 I imagine, if he's still alive.
- 9 Q. He's not in Massachusetts anymore.
- 10 A. Okay.
- 11 Q. Do you remember when he actually gave you a
- 12 document to look at?
- 13 A. Oh, yeah. I mean, I would have. I wouldn't be
- 14 able to do -- I would never proceed on my own just
- 15 because I think I'm smart, I wouldn't proceed in
- set up a set of specifications for a customer for
- one truck, let alone 22 without documentation from
- 18 the -- not only from him, but from the other guys.
- 19 Q. Well, just talking about Mr. Calderbank for now --
- 20 A. Okay.
- 21 Q. -- I take it he gave you a document that had data
- 22 in it such as fuel economy, road speed,
- 23 gradibility, miles per hour, horsepower --
- 24 A. Performance.

- 1 Q. -- torque --
 - 2 A. Performance capability.
- 3 Q. And you would then input that data into this Spec
 - Pro 1.11 --
- 5 A. Correct.

- 6 Q. -- program?
- A. Correct.
- 8 Q. And how would that Spec Pro 1.11 program
- 9 manipulate the engine data that you were
- 10 inputting?
- 11 A. Well, the only data you put in was the engine
- itself because in the model -- in the exact model
- 13 and the rating, and the Spec Pro was already
- 14 programmed to handle all the engines, you know,
- 15 handle Caterpillar's engine requirements and their
- 16 specifications, you know, to be presented in the
- 17 chassis.
- 18 Q. All right. So if I understand correctly then,
- 19 what you input into Spec Pro was, in this case,
- 20 C-12 engine?
- 21 A. Right, C-12.
- 22 Q. And what other information about the engine would
- 23 you put in?
- 24 A. I put in horsepower and torque.

34 Q. And you then relied on this proprietary Sterling

- 2 software to determine what the various specific
- parameters of those engines would be and how they 3
- would fit in this Sterling truck overall?
- A. Well, what it would do is, specifically, it would 5
 - tell you that if you wanted a 10-speed
- 7 transmission, it would punch out the 10-speed with
- 8 the torque limits in it. And if you wanted a
- Q 40,000 pound rear axle, it would punch out the
- 10 rear axle. And if you wanted the ratio, it would
- 11 tell you, you know, what the ratios are, you know,
- 12 that you are going to use, it's going to produce
- 13 the road speed and where the fuel economy would be
- 14 most efficient, and it would do the same thing --
- 15 These were friendly systems or software
- systems that were compatible and they would do the 16
- 17 same thing on both ends. His would tell -- Harry
- 18 Calderbank's would tell you all the same things
- 19 that Minuteman's would tell you because
- 20 Minuteman -- not Minuteman -- Sterling would get
- 21 all that information from Cat corporate, see, and
- 22 they worked in conjunction with Cat corporate so
- 23 that they had all these compatible information
- 24 plugged in.

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Q. Now, what information did you give Mr. Calderbank

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- 2 about the specifications that you had generated in
 - connection with the transaction that Mr. Howard
- 4 was contemplating?
- 5 A. He would already have it and he would already do
- 6 his own research. He would present me with the
- 7 stuff that he printed out and he would have the
- same information I had.
- Q. I'm not --

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- 10 A. So I didn't present him with any information other
- 11 than the fact that we have a truck and we can put
- 12 his engine in it and it's all accepted, and where
- 13 do we go from here, Harry?
- 14 Q. I'm not asking you about information that you gave
- 15 him about the engine, I'm asking you what
- 16 information you gave Mr. Calderbank about the
- 17 specifications for the truck that you had been
- 18 generating over the course of these many
- 19 iterations of quotations that you were putting
- 20 together on your computer?
- 21 A. Well, you got -- he got a copy of this. We would
- 22 present him a copy of this so he could understand 23
 - exactly what was going on, but we would discuss
- 24 the axles, transmissions, weights, it was all

36

- 1
- Q. Now, did you give Mr. Calderbank a copy of more
- than one --3
- A. Probably not.
- Q. -- quotation that you put together?
- A. Probably not. I think he probably had a copy of 6
- the -- when I worked with him and he gave me his 7
- 8 information, I plugged the information in. When
- 9 it was all finalized, if he wanted a copy of it,
- 10 I'd give it to him.
- Q. What if he didn't ask you for a copy? 11
- 12 A. Then I wouldn't give it to him.
- 13 Q. Do you remember specifically giving him any
- 14 specification proposals similar in type to Exhibit
- 15 Howard No. 2?
- 16 A. I would say I don't remember it now.
- 17 Q. So you don't know whether you actually gave it to
- 18 him or not?
- 19 A. No.
- 20 MR. SAMITO: Objection.
- 21 MR. GRUNERT: Q. Do you remember how many
- versions of the specification proposals you put 22
- 23 together over the course of negotiating with
- 24 Mr. Howard to arrive at the final specifications?

1 A. Several.

- Q. Do you remember when during the negotiation
- 3 process with Mr. Howard whereby you came up with
- 4 these revised proposals? Do you remember when in
- 5 that process you had your meeting or meetings with
- 6 Mr. Calderbank?
- 7 A. Yeah, when Mr. Calderbank called me and said that
- 8 Mr. Howard was going to go with Cat engines.
- 9 Q. So that's when you went and had your meeting with
- 10 Mr. Calderbank and he gave you the --
- 11 A. Final specifications.
- 12 Q. -- specifications for the C-12?
- 13 A. Right.
- 14 Q. After that point in time, did you have any other
- 15 meetings with Mr. Calderbank to go over with him
- 16 any changes that had been made to the
- 17 specifications, the truck specifications?
- 18 A. Not that I recollect.
- 19 Q. Did you keep any notes of your meetings with
- 20 Mr. Calderbank?
- 21 A. They are all in the bottom of the landfill in
- 22 Rochester, New Hampshire. Anything to do with
- 23 this transaction and Minuteman is in the bottom of
- 24 the landfill.

1

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- Q. So the answer is you made notes, but they have 1 been disposed of?
- 3 A. I made lots of notes. Lots of notes.
- Q. Now, you said that you also interacted in
- connection with this transaction with one or more
- 6 individuals from Caterpillar's regional office.
- 7 Do you remember who those people were?
- 8 A. Nope. It was a guy that came up from Connecticut.
- 9 I don't remember him. So, I usually remember all
- 10 those guys but, obviously, he didn't make much of
- 11 an impression on me, but they usually came in and
- 12 they blew all their smoke and then they'd leave
- 13 town. They'd leave the water carrying up to guys
- 14 like Harry Calderbank.
- 15 O. Do you remember specifically what discussions you
- 16 had with the person from the Caterpillar district
- office in connection with the transaction that you 17
- 18 were negotiating with Mr. Howard?
- 19 A. I believe the discussion would be very brief
- 20 because, you know, you really like to deal with
- 21 the local guys, but these factory guys like to
- 22 come in and touch base with everybody, which is
- 23 what their job is, but I can't remember the guy's
- 24 name, which is very unusual, but I can't remember

the guy's name, so I remember that he came -- on

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- 2 this particular deal, he ended up going to the
 - dealership a couple of times and talking to the
- 4 owner of the company.
- 5 And then he had a visit with me, maybe once
- 6 or twice, but it's more or less the fact to let us 7 know at Sterling that Caterpillar wanted this
- 8 transaction. They wanted this deal.
- 9 Q. All right. Did you discuss things like discounts 10
 - on the engines or financial terms?
- 11 A. No -- excuse me. I didn't mean to interrupt. We
- didn't deal with that. He dealt with Harry. 12
- Q. Okay. Did you discuss with the individual from 13
- 14 the district office the detailed specifications
- 15 that you had put together for these trucks?
- A. More than likely, but I can't recollect that. 16
- Q. No memory? 17
- 18 A. You know, more than likely we discussed it with
- 19 every guy that contacted us regarding the
- 20 specifications.
- Q. Would you -- do you think that you discussed with 21
- 22 the individual from the district office the type
- 23 of transmission that was going to be in the
- 24 trucks?
- 40
- 1 A. Oh, I'm sure we discussed that because he's
- checking up on the local guys. So, I mean, I'm 2
- 3 sure that all comes into the discussion.
- Q. Do you remember what kind of transmission you told
- 5 the person from the district office was going to
- be in the trucks? 6
- A. No, I can't really say that I remember I told him 7
- what kind of transmission would be in the trucks. 8
- 9 Q. Do you remember talking about how the frame of the 10 trucks was going to be designed?
- 11 A. No, because Sterling makes that determination at
- 12 the engineering level at the factory.
- 13 Q. When you talked with the fellow from the district
- 14 office, did you mostly talk to him about things
- 15 such as the weight and the loads that these trucks
- 16 were going to be carrying and items of that sort?
- 17 A. Not -- no, not, because that was normally done
- 18 through Harry Calderbank and he submitted that to
- 19 Peoria on an approval basis.
- 20 Q. I'd like you to tell me as best you can what you
- 21 actually remember telling the fellow from
- 22 Caterpillar about these trucks that you were
- 23 negotiating with Mr. Howard about?
- A. Not anything different than what I would

- ordinarily talk to the Cummins guy or anything 1
 - 2 else. I know that I'm a very thorough guy, as far
 - 3 as discussing specifications, performance, and
 - 4 getting -- and making sure that the customer has,
 - 5 you know, gets what he pays for.
 - 6 Q. Do you remember what you told the fellow from
 - 7 Caterpillar about the nature of Mr. Howard's
 - 8 business?
 - 9 A. I don't think I would discuss that with the guy
 - 10 from Caterpillar.
 - Q. All right. In terms of performance requirements, 11
 - 12 do you recall what you told the fellow from
 - 13 Caterpillar?
 - 14 A. No. No.
 - 15 Q. In terms of specifications, do you know what you
 - 16 told the fellow from Caterpillar?
 - 17 A. Well, we would discuss the general specifications.
 - 18 I mean, that's -- normally, the engine would be
 - 19 the -- because he's the engine rep, that would be
 - 20 the real meat of the conversation, and I can only
 - 21 tell you this, that the C-12 was an engine that
 - 22 they really bet their -- they really bet their
 - 23 load on. So they were bragging that engine up 24 like there was no tomorrow.

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

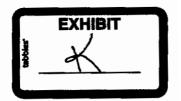
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TRANS-SPEC TRUCK SERVICE, INC d/b/a TRUCK SERVICE, Plaintiff	
vs.)
CATERPILLAR INC. Defendant	

AFFIDAVIT OF JOSEPH M. HOWARD, JR., IN SUPPORT OF PLAINTIFF'S MOTION TO AMEND

I, Joseph M. Howard, Jr., state:

- 1. I am the President of Trans-Spec Truck Service, d/b/a Truck Service ("Trans-Spec").
- Trans-Spec's Automatic Disclosures, tendered on November 10, 2004, document more than sixteen separate flywheel housing repairs performed in house by Trans-Spec on the engines.
- 3. To date, Trans-Spec has had to make no less than eighteen in house repairs to the flywheel housings on the trucks at issue, in addition to performing other work related to the damage caused by the defective Caterpillar C-12 engines.
- 4. Trans-Spec had to purchase and install a new engine in one of the trucks at issue.
- Caterpillar had full knowledge, in advance, of the repair work performed by Trans-Spec, and Milton CAT's Al Cardoza routinely inspected the repair work following its completion.
- 6. Nonetheless, and in full breach of its warranty obligations, Caterpillar declined to reimburse Trans-Spec in any way for either parts or labor associated with these repairs.



- 7. Trans-Spec asserts a bona fide claim based on its good faith belief that Caterpillar negligently designed, developed, assembled, manufactured, inspected, tested, marketed, advertised, and distributed the C-12 engines purchased by Trans-Spec.
- Thus far, other than attorney-produced materials, Trans-Spec has fully opened its files to Caterpillar.
- 9. Caterpillar already has access to all of Trans-Spec's documentation
- 10. The damage caused by Caterpillar's defective engine units was not confined to the engines alone.
- 11. Caterpillar's defective engine units not only caused damage to other critical systems throughout Trans-Spec's trucks, they caused oil leaks which damaged Trans-Spec's property and that of Trans-Spec's customers.

SIGNED UNDER THE PENALTIES OF PERJURY THIS / 7 DAY OF APRIL, 2005.

weeph M. Howard, Jr.